

Outreach-Unserved-Underserved  
Cherry Valley Lodge  
Newark, Ohio  
July 10, 2014  
11:25 – 12:55 p.m.  
Notes taken by Ken Latham

**Members of the Outreach Committee**

**Voting Members Attending Meeting**

**Michael Schroeder, Chairperson**

Paula Rabidoux  
Marcia Straughter  
Kimberly Stults  
Kristy Ramsey  
Neil Castilow  
Joanna Spargo

**Staff**

Carolyn Knight  
Ken Latham  
Carla Cox  
Fatica Ayers  
Robin Shipp

**Additional Attendees**

Renee Wood  
Valerie Haung  
Ellen Jones  
Brandi Koffel  
Karen Kerr

**The meeting was called to order at 11:25 a.m. by Chairperson, Michael Schroeder**

**Mike called for Introduction of those who were attending the outreach meeting.**

**Comments/Opening Remarks**

**Mike called for the approval of the May 1, 2014 meeting minutes. Motion to approve minutes by Puala Rabidoux and seconded by Kim Stults.**

## **Comments/Remarks**

No plan languages changes for outreach grantees for 2015

Outreach Committee Chair and staff person recognizes Kim Stults on her efforts to take ideas and concepts from the Outreach Committee and Council back to her community and workplace to implement to improve services and patient care.

Neil Castilow, Joanna Spargo and Marci Straughter are now Outreach Committee voting members.

Deanna Tribe will be speaking to the Outreach Committee in September about Appalachia.

## **Agenda Item- 1-Valerie Haug, Program Manager, Interpreter Services**

(Nationwide Children's Hospital/Hospital Trends)

Valerie opened her presentation by justifying the reason why Nationwide Children's Hospital need Interpreters and why all organizations should consider the same type of services.

Valerie explained that there are new groups of Americans in the State of Ohio who need competent services.

They consist of Latinos, Asians, and Somalis. Foreign students make up 26,000, plus and a large number of Seasonal workers.

Only 25% of the Somali population in Ohio speak English well enough to get a job anywhere in the community.

Cultural Competency is the biggest challenge for many service providers and various agencies everywhere.

Linguistic barriers, barriers in registering, various cultural barriers, and established systemic barriers are considerations that providers of services must be concerned about when providing services to a multiethnic communities.

Other issues besides language barriers to consider are patient navigators, certified interpreters, and navigating the system.

Valerie also spoke of the certified interpreter within the organization to assure the best translation between patient and health provider.

Because of the new Americans, planning considerations for outreach, and new intake procedures should be looked at by all organizations.

## **Agenda Item -2- Data and Policy Research Grants**

What should the Policy and Research Grantee be working on in 2015?

Ideas will be coming from the various council committees.

**Outreach Committee discussed and submitted:**

1. What are the strategies of the County Boards for reaching the unserved and underserved populations?
2. Are there Cultural Competency training initiatives at the County Boards?
3. The make-up of the of the County Board Superintendents are White, are there any applicants that minorities applying for these positions?
4. Are the County Boards implementing programs that will assist People with disabilities into the community?
5. Does staff at the County Boards reflect the make-up of the people they serve such as by race and people with disabilities?

There was no further Business and a motion was made to adjourn by Neil Castilow and second by Kim Stults

Meeting Adjourned 12:55 p.m.